

LIVECUSTOMERSERVICE.ORG PRIVACY POLICY

The purpose of this Privacy Policy is to give you a summary of the ways in which LIVECUSTOMERSERVICE.ORG collects, maintains, and uses your information. Please feel free to contact us by email at livecustomerservicehelp@gmail.com or by mail at LiveCustomerService.org, 8370 Court Avenue, STE 1B, Ellicott City, Maryland 21043 with any questions or concerns about this Privacy Policy or the information we gather about you.

How We Collect Your Information

We gather information about you as you use our websites, contact our support team, and fill out online forms or information request sheets. We use cookies and pixel tags to track your usage of our websites. We also use online forms and information request sheets to obtain information from you in order to provide you with requested information.

Information We Collect

We collect various types of Customer Information. A summary of the types of information that we collect is set forth below:

-Customer Contact Information. Your Customer Contact Information is any information needed to contact you such as your name, address, phone number, fax number, and email address.

-Demographical Information. Demographical Information is publicly available information that we may learn about you regarding such things as your age, income, home ownership, household size, etc. that helps us to provide you with better offers for products and services.

-Website Usage Information. Website Usage Information is information that we collect, via anonymous third-party cookies, that tells us about the way you use and navigate through our websites.

– This site uses proprietary analytics systems to help improve usability and the customer experience. We may record mouse clicks, mouse movements, scrolling activity, user agent, browser version, operating system, browser extensions installed, browser features enabled, and other non-personally identifiable behavioral and non-behavioral information. You can choose to disable these features by electing to use the private browser setting and/or disabling javascript. Note, that doing so will disable other features that this site may employ.

Security Measures

LiveCustomerService.org has implemented a variety of encryption and security technologies and procedures to protect information stored in our computer systems from unauthorized access. We also maintain procedural safeguards that restrict access to your Customer

Information to employees (or people working on our behalf and under confidentiality agreements) who need to know your Customer Information in order to provide the products and services that you request.

Use and Sharing of Customer Information

All of your Customer Information is used in an effort to process requests and to provide you with the products and services you desire. We may share your Customer Information with third parties in order to provide you with requested products or services as described below. In addition, your Customer Information may be used and shared in an effort to present to you other special offers and promotions that may become available. The extent to which we use and share your Customer Information depends upon the nature of and purpose for which we use and share it. A summary of how we share your Customer Information with third parties is set forth as follows:

-With Third Party Product and Service Providers. We share your Customer Information, as needed, to the third parties who actually provide the products and services you request. We frequently act as a third party marketer and seller of various brand name products and services, and we provide these companies with the information necessary to carry out your orders. How these companies use your Customer Information, once we have passed it on to them, is governed by their respective privacy policies and procedures.

-With Third Party Advertisers. Although we never share your Private Customer Information with any third parties, except with the Third Party Product and Service Providers described above, we may share other types of your Customer Information with third party advertisers who are able to use that information to provide you with special offers or promotions. The ways in which such advertisers may subsequently use your Customer Information is governed by their own privacy policies and procedures. You may opt out from having us share your Customer Information with Third Party Advertisers by following the steps in the next section.

-With Third Party Cookies. We allow third-parties to collect anonymous information when you visit our website and to use that information to serve ads for our products or services when you visit the other websites. These third-parties may use anonymous information (e.g., navigational, non-personally identifiable information, clickstream information, browser type, time and date, subject of advertisements clicked or scrolled over, etc.) during your visits to our website in order to provide advertisements about our goods and services likely to be of interest to you. These parties may use a cookie or a third party web beacon, or other technologies, to collect this information.

-With IP Addresses. Every time you are connected to the Internet, IP addresses are used by your computer. Your IP address is a number that is used by computers on the network to identify your computer. IP addresses are automatically collected by our web server as part of

demographic and profile data known as “traffic data” so that data (such as the Web pages you request) can be sent to you.

Opt-out Procedure

-Email Promotions. To opt out from receiving further email communications from us regarding other offers and promotions, you may email us at livecustomerservicehelp@gmail.com or write to LiveCustomerService.org, 8370 Court Avenue, STE 1B, Ellicott City, Maryland 21043.

-Third Party Cookies. To opt-out of anonymous third-party advertising cookies, visit the Network Advertising Initiative website, click here <http://www.networkadvertising.org/choices/>.

Changes to This Privacy Policy

We will update this Privacy Policy from time to time to reflect changes in our business. If we change how we use your Customer Information or the purposes or entities for and to which we disclose your Customer Information we will post the policy change notification on our website.

Access to Information

Should you have any questions about the Customer Information we have about you or to access your information that we have on file, you may email us at livecustomerservicehelp@gmail.com or write to LiveCustomerService.org, 8370 Court Avenue, STE 1B, Ellicott City, Maryland 21043. We may ask you to pay an administrative fee for accessing or copying your information, but will inform you of the anticipated charges and confirm that you want us to proceed before processing your request. If you believe that the Customer Information about you that we have collected is incomplete or inaccurate, LiveCustomerService.org will correct the information upon verification of the omission or error and that the person requesting the change is the person about whom the Customer Information relates.